

# MOBIN MOMENI

## BUSINESS INTELLIGENCE DEVELOPER

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Sep, 6, 2004

### OBJECTIVE

Data and Business Intelligence enthusiast with experience in designing analytical dashboards and developing managerial reports using Microsoft Power BI and SQL Server Reporting Services. Skilled in working with data, analyzing processes, and transforming information into actionable insights to support decision-making. Passionate about continuous learning and further developing skills in data analysis, data modeling, and data visualization, with a strong interest in collaborating within professional and team-oriented environments.

### EXPERIENCE

#### BI Developer | Negar Group (Barkat)

2024 - NOW

**Served as an on-site contractor at the client's premises through Negar.**

- Designed and developed analytical dashboards for the Social Support division to monitor, evaluate, and analyze nationwide organizational campaigns and initiatives.
- Developed analytical dashboards for Employment units to improve transparency across applicant loan and payment processes.
- Optimized data models and implemented relationships and calculations within the OLAP environment.
- Designed and developed managerial and strategic reports using SSRS.
- Performed daily reconciliation and resolution of data discrepancies between banking records, applicant loan information, and system data, successfully resolving all inconsistencies within a 4-week period.

#### Intern BI Developer | Douman Samaneh

2024

**This experience was completed as a project .**

**Designed and developed an interactive dashboard in Power BI to monitor IT support performance and hardware inventory for a simulated helpdesk environment in Shahr Bank.**

- Integrated data from support ticket systems and asset management logs.
- Visualized ticket volume, response time, resolution rates, and issue categories.
- Tracked hardware parts, device types, and request frequency.
- Built dynamic filters for department-level and branch-level drill-down.
- Improved data model performance and enabled actionable insights for IT management.

#### Support Specialist | Douman Samaneh (Gamma Helpdesk)

2024 – 2025

- Collected and analyzed support data to pinpoint recurring issues and trends, generating actionable insights for process improvement.
- Partnered with technical and analytics teams to diagnose and resolve complex problems by implementing data-driven solutions.
- Compiled detailed performance reports and support metrics to guide strategic decision making.
- performed user training sessions and offered ongoing guidance, leveraging feedback to refine support practices and system functionality.
- Prepared a comprehensive FAQ based on customer inquiries, reducing incoming support calls by approximately 40%.

### SKILLS

- Power BI
- OLAP
- DAX
- SQL
- Machine Learning
- Python
- SQL Server
- Microsoft Office
- SSAS
- SSRS
- Linux
- Problem Solving
- Time Management
- Team Collaboration
- Continuous Learning

## **EDUCATION BA Computer Engineering | Islamic Azad University**

2022 – NOW

### **COURSES**

**[Data Analysis: Statistical Modeling and Computation in Applications](#) | MIT (powered by edx)**

**[Python Machine Learning With Jodi](#) | Maktab Khooneh**

**[DAX Learning in Power BI](#) | Faradars.org**

**[Learning ETL Using SSIS](#) | Faradars.org**